

401

Route Guide & Hazard Awareness



**THAMESMEAD TOWN CENTRE - THAMESMEAD BOILER HOUSE
- EAST THAMESMEAD - BELVEDERE STATION - NUXLEY ROAD -
BEXLEYHEATH SHOPPING CENTRE**

GoAhead
LONDON

ABOUT 401

SERVICE INFORMATION

CHANGEOVER | FRISWELL PLACE

Meal relief changeovers will take place at Friswell Place.

Always communicate in advance with iBus if you are late for any reason.



-2:00

NO MORE THAN 2 MINS EARLY AT ANYTIME



+5:00

NO MORE THAN 5 MINS LATE IF POSSIBLE

Route 401 is a low frequency route. In terms of our performance, it is very important that you are not more than 2 minutes early at any time and when possible, no more than 5 minutes late.

IMPORTANT: Please do your utmost to keep your bus within this 7 minute window unless prevented by traffic or other circumstances beyond your control. A few seconds make a big difference to our performance.

ROUTE NUMBER | CURTAILMENT ABBREVIATIONS

TTC	Thamesmead Town Centre	TBH	Thamesmead Boiler House
ET	East Thamesmead	BLS	Belvedere Station
NR	Nuxley Road	BSC	Belvedere Shopping Centre

FACILITIES | THROUGHOUT THE ROUTE

- **Friswell Place (TfL).** Contact garage for codes

If you urgently need to use a facility, please inform iBus immediately.

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Thamesmere
Drive and Yarnton
Way.

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THINGS TO REMEMBER




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401 ROUTE MAP

THAMESMERE DRIVE TO YARNTON WAY



	ROADS 401
	LIGHT RUNNING ROUTE
	CURTAILMENT ROUTE

401 ROUTE MAP

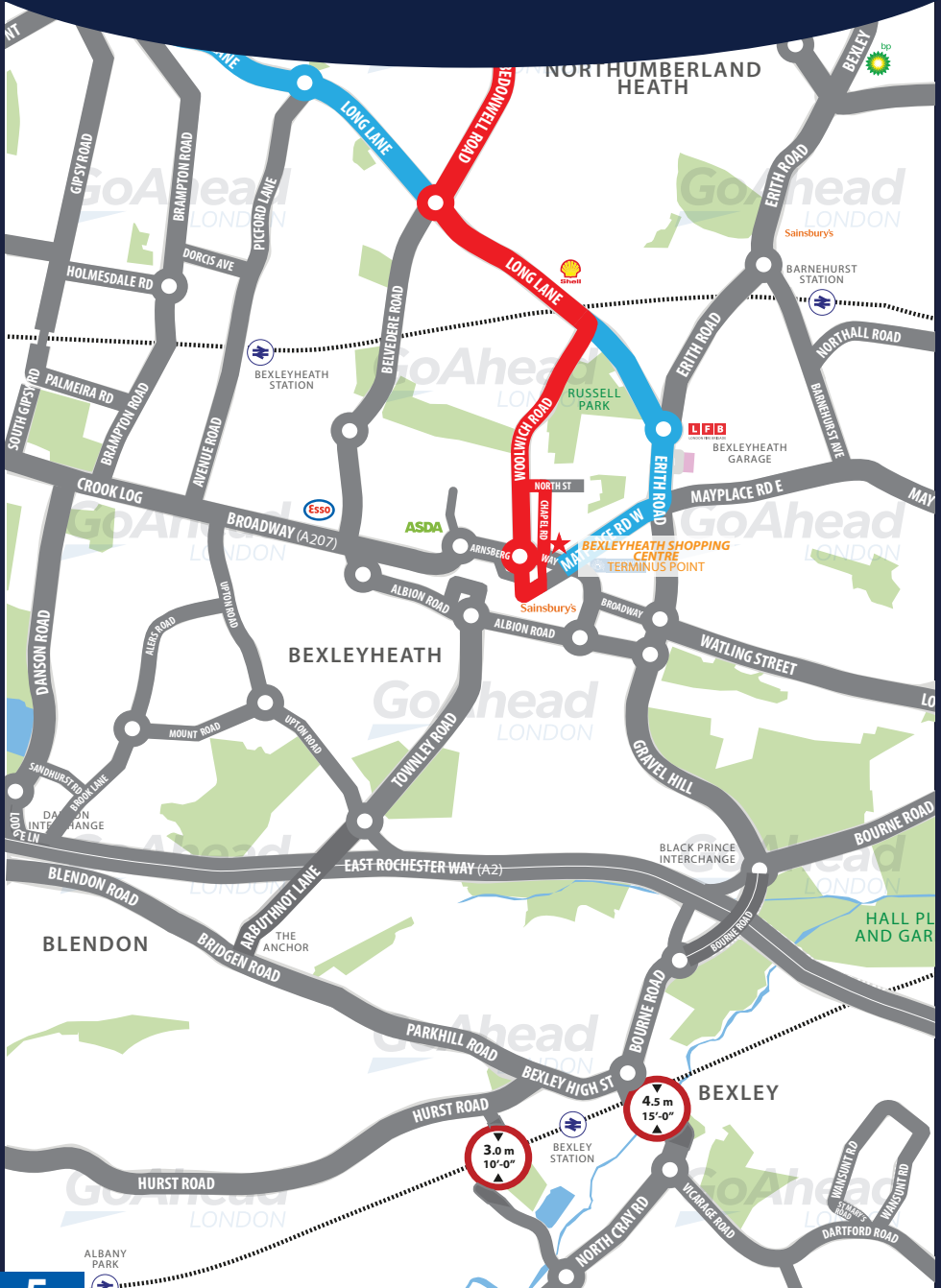
YARNTON WAY TO PICARDY ROAD

THIS GUIDE IS
DESIGNED TO
ASSIST YOU
ON
ROUTE 401.
ENJOY



401 ROUTE MAP

PICARDY ROAD TO BEXLEYHEATH SHOPPING CENTRE



RUNNING LIGHT

RUNNING OUT OF SERVICE

IMPORTANT
LOG OFF IBUS
IMMEDIATELY
IF RUNNING
LIGHT

TO BEXLEYHEATH TOWN CENTRE:

- From **Bexleyheath garage** exit, turn left onto Erith Road **A220**
- At traffic light, turn right onto Mayplace Road West **A221**
- At junction, turn right onto Arnsberg Way **A221**
- Turn left, onto Geddes Place
- At junction, turn right onto Market Place to **first stop**

FROM BEXLEYHEATH TOWN CENTRE:

- From **stand**, turn left onto Friswell Place
- At roundabout, take 3rd exit onto Arnsberg Way **A221**
- Turn left, onto Mayplace Road West **A221**
- At traffic light, turn left onto Erith Road **A220**
- Turn right, into **Bexleyheath garage**

RUNNING LIGHT

RUNNING OUT OF SERVICE

IMPORTANT
LOG OFF IBUS
IMMEDIATELY
IF RUNNING
LIGHT

TO THAMESMERE DRIVE :

- From **Bexleyheath garage** exit, turn right onto Erith Road **A220**
- At roundabout, take 1st exit onto Long Lane
- At roundabout, take 2nd exit onto Long Lane
- At roundabout, take 2nd exit onto Long Lane
- At roundabout, take 2nd exit onto Brampton Road
- At roundabout, take 2nd exit onto Brampton Road
- Stay right on Brampton Road
- At traffic light, continue ahead onto Knee Hill **A2041**
- At roundabout, take 3rd exit onto Harrow Manor Way **A2041**
- At roundabout, take 2nd exit onto Harrow Manor Way **A2041**
- At roundabout, take 2nd exit onto Harrow Manor Way **A2041**
- At Boiler House roundabout, take 2nd exit onto Carlyle **A2041**
- At roundabout, take 2nd exit onto Carlyle **A2041**
- At roundabout, take 1st exit onto Central Way **A2041**
- At Thamesmere Drive roundabout, take 3rd exit onto Thamesmere Drive
- From last stop, turn left onto **Stand**

FROM THAMESMERE DRIVE :

- At **stand**, turn right back onto Thamesmere Drive
- At Thamesmere Drive roundabout, take 1st exit onto Central Way **A2041**
- At Greenhaven Drive roundabout, take 3rd exit onto Carlyle Road **A2041**
- At roundabout, take 2nd exit onto Carlyle Road **A2041**
- At Boiler House roundabout, take 2nd exit onto Harrow Manor Way **A2041**
- At roundabout, take 2nd exit onto Harrow Manor Way **A2041**
- At roundabout, take 2nd exit onto Harrow Manor Way **A2041**
- At roundabout, take 1st exit onto Knee Hill **A2041**
- At traffic light, continue ahead onto Brampton Road
- At roundabout, take 2nd exit onto Brampton Road
- At roundabout, take 1st exit onto Long Lane
- At roundabout, take 2nd exit onto Long Lane
- At roundabout, take 2nd exit onto Long Lane
- At roundabout, take 2nd exit onto Erith Road **A220**
- Turn left, into **Bexleyheath garage**

ROUTE DIRECTIONS

RUNNING IN SERVICE

IMPORTANT
PLEASE ENSURE
YOU USE YOUR
**GEO-TAB SWIPE
CARD** ON EVERY
TRIP

TO BEXLEYHEATH TOWN CENTRE:

- At **stand**, turn right back onto Thamesmere Drive
- At Thamesmere Drive roundabout, take 1st exit onto Central Way **A2041**
- At Greenhaven Drive roundabout, take 2nd exit onto Crossway
- At roundabout, take 3rd exit right onto Crossway
- At roundabout, take 2nd exit onto Crossway
- At roundabout, take 1st exit onto Carlyle Road **A2041**
- At Boiler House roundabout, take 2nd exit onto Harrow Manorway **A2041**
- At roundabout, take 1st exit onto Yarnton Way
- At roundabout, take 2nd exit onto Yarnton Way
- At roundabout, take 1st exit onto Yarnton Way
- At roundabout, take 2nd exit onto Yarnton Way
- At roundabout, take 1st exit onto Yarnton Way
- At roundabout, take 2nd exit onto Picardy Manorway **B253**
- At horse roundabout, take 3rd exit onto Picardy Manorway **B253**
- At roundabout, take 2nd exit onto Lower Road **B213**
- Turn left, onto Picardy Road **B250**
- At roundabout, take 2nd exit onto Nuxley Road
- At roundabout, take 2nd exit onto Bedonwell Road
- At roundabout, take 2nd exit onto Bedonwell Road
- At roundabout, take 1st exit onto long Lane
- Turn right, onto Woolwich Road
- Follow road left, onto North Street
- Turn right, onto Chapel Road
- Continue ahead onto Geddes Place
- At junction, turn right onto Market Place

ROUTE DIRECTIONS

RUNNING IN SERVICE

IMPORTANT
PLEASE ENSURE
YOU USE YOUR
**GEO-TAB SWIPE
CARD** ON EVERY
TRIP

TO THAMESMERE DRIVE :

- At **stand**, turn left onto Geddes Place
- At junction turn right onto market Place
- Follow road right onto Friswell Place
- At roundabout, take 2nd exit onto Woolwich Road
- At junction, turn left onto Long Lane
- At roundabout, take 3rd exit onto Bedonwell Road
- At roundabout, take 2nd exit onto Bedonwell Road
- At roundabout, take 2nd exit onto Nuxley Road
- Follow road left onto Albert Road
- Turn right onto Woolwich Road, then take 2nd exit onto Woolwich Road **A206**
- At roundabout, take 2nd exit onto Picardy Road **B250**
- At junction, turn right onto Lower Road **B213**
- At roundabout, take 1st exit onto Picardy Manorway **B253**
- At Horse roundabout, take 2nd exit onto Anderson Way
- At roundabout, Take 4th exit onto Anderson Way
- At roundabout, take 3rd exit onto Picardy Manorway **A2016**
- At roundabout, take 2nd exit onto Yarnton Way
- At roundabout, take 2nd exit onto Yarnton Way
- At roundabout, take 2nd exit onto Yarnton Way
- At roundabout, take 2nd exit onto Yarnton Way
- At roundabout, take 1st exit onto Yarnton Way
- At roundabout, take 3rd exit onto Harrow Manorway **A2041**
- At roundabout, take 2nd exit onto Carlyle Road **A2041**
- At roundabout, take 3rd exit onto Crossway
- At roundabout, take 1st exit onto Crossway
- At roundabout, take 1st exit onto Crossway
- At Greenhaven Drive roundabout, take 2nd exit onto Central Way
- At Thamesmere Drive roundabout, take 3rd exit onto Thamesmere Drive
- From last stop, turn left onto **Stand**

THAMESMEAD TOWN CENTRE

TERMINUS POINT

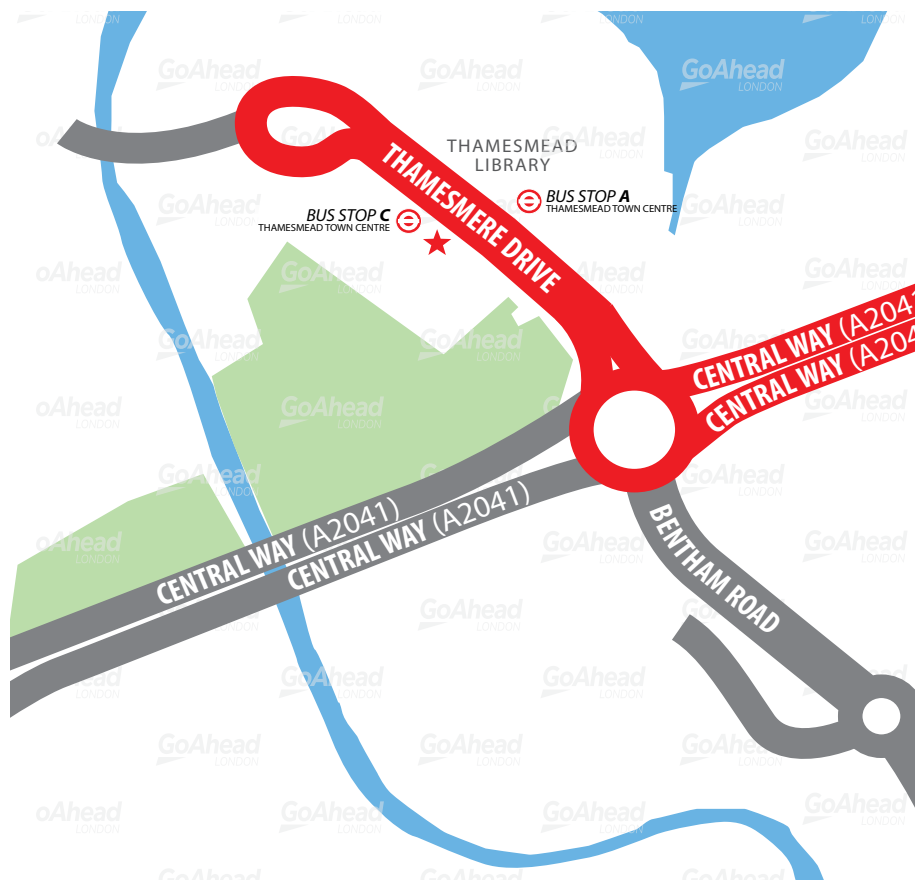
From Bexleyheath shopping Centre. Proceed from Thamesmere Drive to stand. Set down on Thamesmere Drive at **BUS STOP C**.

Towards Bexleyheath shopping Centre. Depart via Thamesmere Drive, Turning Circle Thamesmere Drive.

Pick up on Thamesmere Drive **BUS STOP A**.

Public for five buses in lay-by on west side of Thamesmere Drive opposite Claude Ramsey Library.

Blind display: **THAMESMEAD**.



THAMESMEAD BOILER HOUSE

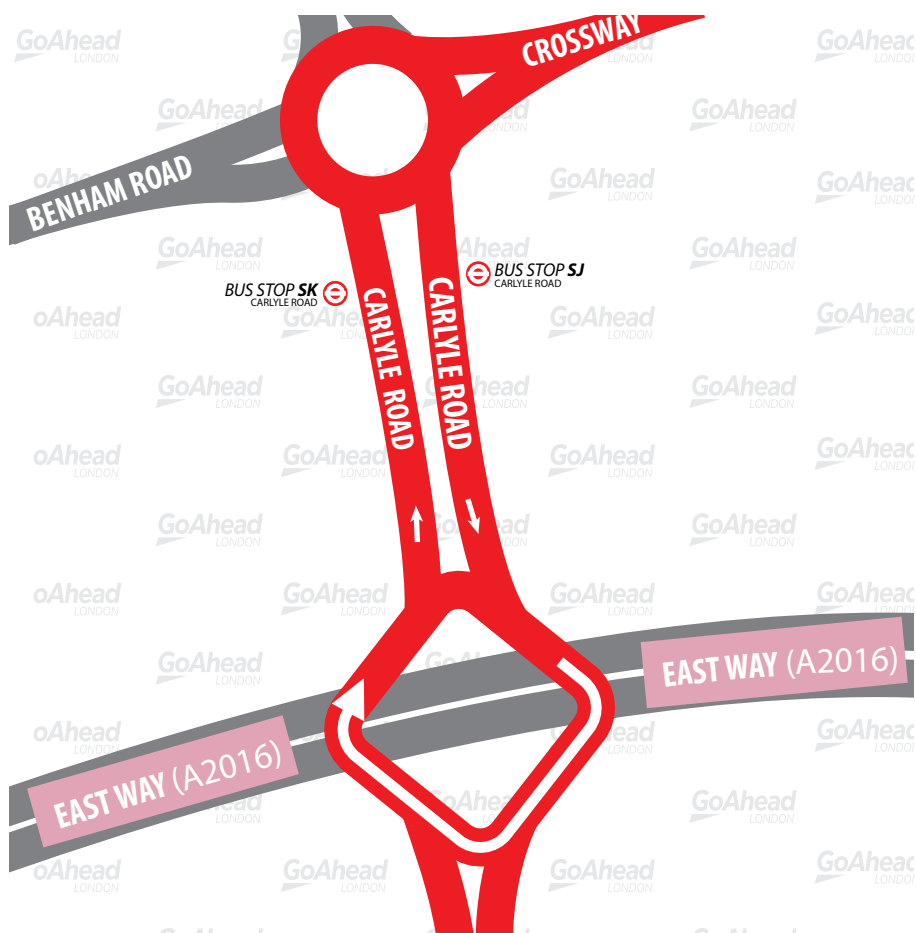
TURNING POINT

From Bexleyheath shopping Centre. Proceed from Carlyle Road, Boiler House Roundabout. Set down on Carlyle Road at **BUS STOP SK**.

Towards Bexleyheath shopping Centre. Depart via Carlyle Road. Pick up on Carlyle Road at **BUS STOP SJ**.

Turning point only - buses must not stand.

Blind display: **THAMESMEAD BOILER HOUSE.**



EAST THAMESMEAD

TURNING POINT

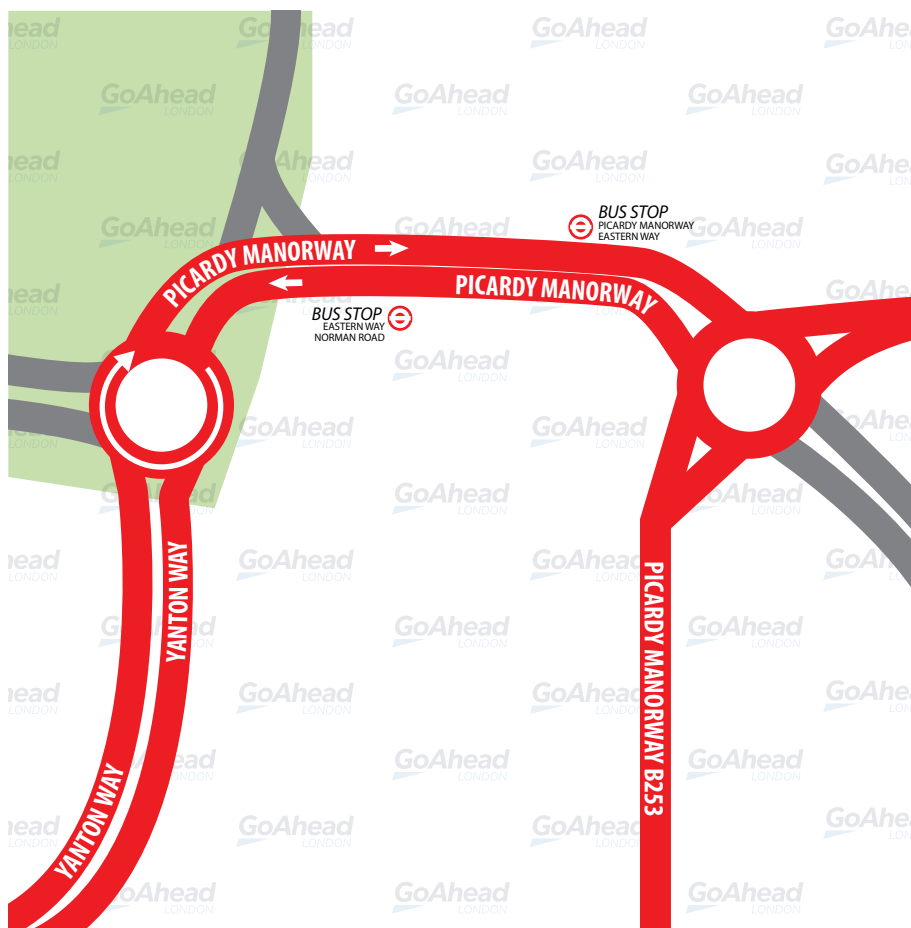
TURNING POINT ONLY.
BUSES MUST NOT STAND.

From Bexleyheath shopping Centre. Proceed from Eastern Way.
Set down on Eastern Way at **BUS STOP (Eastern Way/Norman Road).**

Towards Bexleyheath shopping Centre. Depart via Eastern Way.
Pick up on Picardy Manorway at **BUS STOP (Picardy Manorway/Eastern Road).**

Turning point only - buses must not stand.

Blind display: *THAMESMEAD EAST.*



BELVEDERE STATION

TURNING POINT

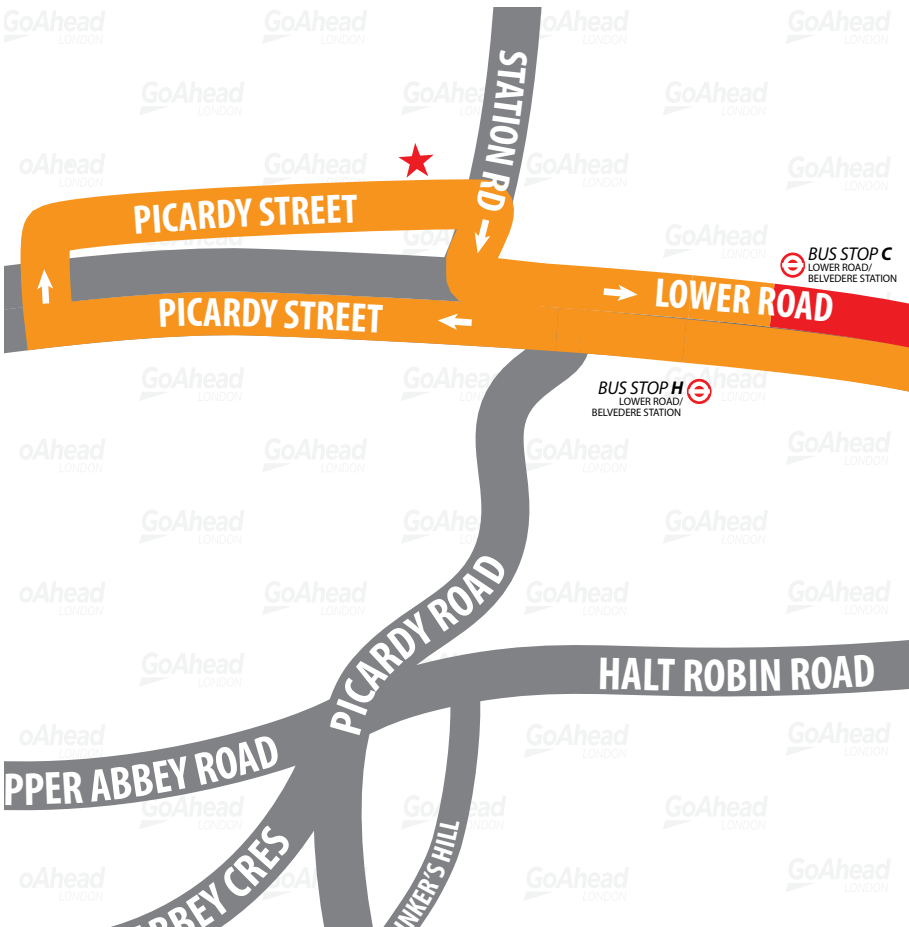
TURNING POINT ONLY.
BUSES MUST NOT STAND.

From Thamesmead Town Centre. Proceed from Picardy Road, Service Road, Station Road. Set down on Lower Road at **BUS STOP H**.

Towards Thamesmead Town Centre. Depart via Lower Road. Pick up on Lower Road at **BUS STOP C**.

Turning point only - buses must not stand.

Blind display: **BELVEDERE**.



BELVEDERE STATION

CURTAILMENT POINT

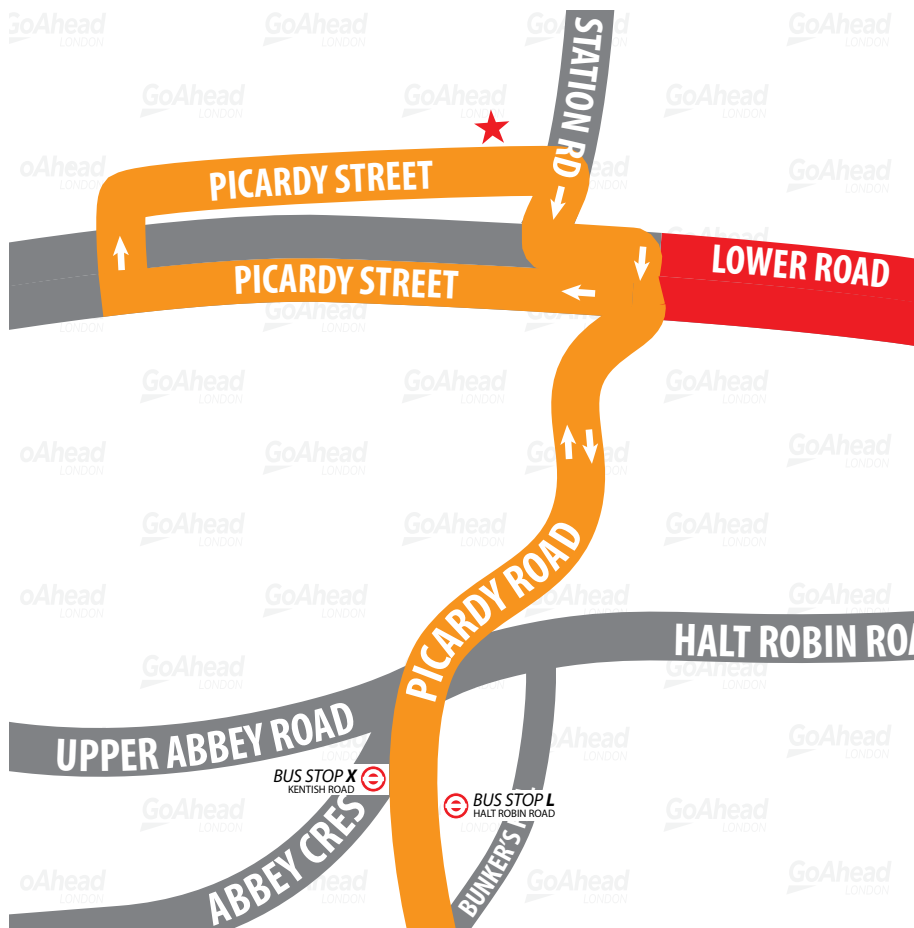
SWITCH THE
ENGINE OFF
WHILST AT THE
STAND

From Bexleyheath shopping Centre. Proceed from Pacardy Road, Picardy Street, Service Road to stand. Set down on Picardy Road at **BUS STOP X**.

Towards Bexleyheath shopping Centre. Depart via Service Road, Station Road. Pick up on Picardy Road at **BUS STOP L**.

Public for two buses in Service Road on north side of Picardy Street.

Blind display: **BELVEDERE**.



BELVEDERE STATION

TURNING POINT

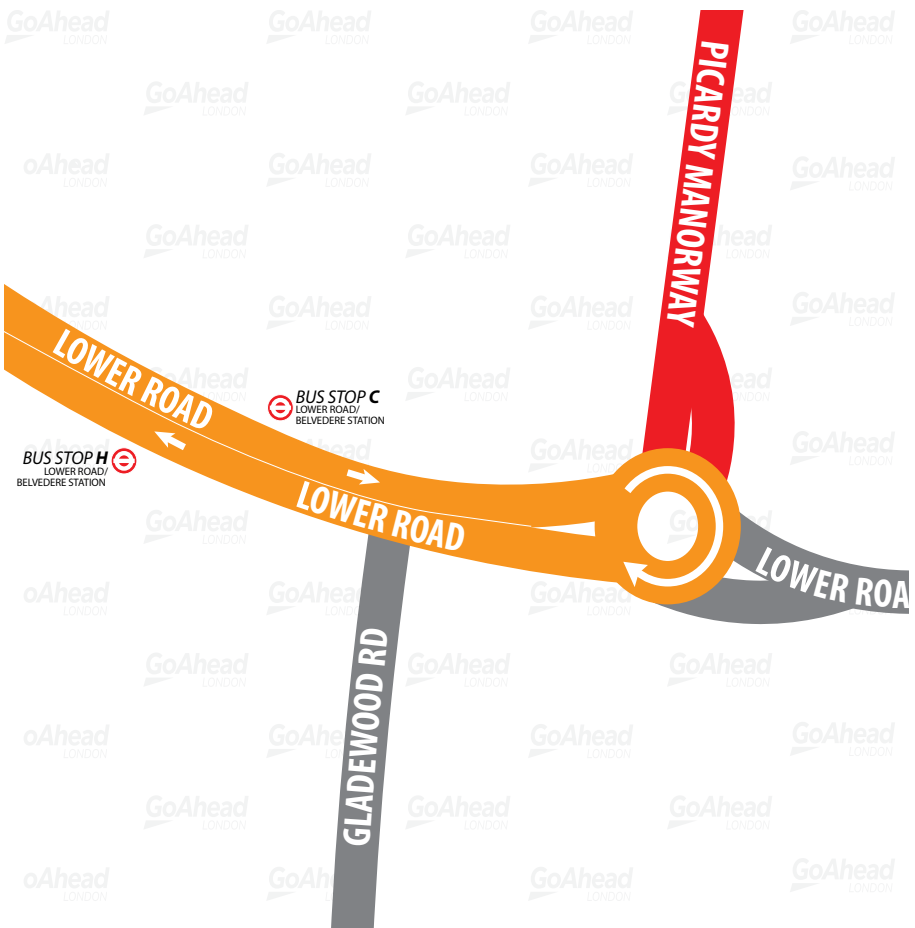
TURNING POINT ONLY.
BUSES MUST NOT STAND.

From Bexleyheath shopping Centre. Proceed from Lower Road.
Set down on Lower Road at **BUS STOP C**.

Towards Bexleyheath shopping Centre. Depart via Lower Road.
Pick up on Lower Road at **BUS STOP H**.

Turning point only - buses must not stand.

Blind display: **BELVEDERE**.



NUXLEY ROAD

TURNING POINT

TURNING POINT ONLY.
BUSES MUST NOT STAND.

From Thamesmead Town Centre. Proceed from Bedonwell Road. Set down on Nuxley Road at **BUS STOP (Nuxley Road/Dryhill Road)**.

Towards Thamesmead Town Centre. Depart via Nuxley Road. Pick up on Albert Road at **BUS STOP (Albert Road/Nuxley Road)**

Turning point only - buses must not stand.

Blind display: *BELVEDERE, NUXLEY ROAD.*



BEXLEYHEATH SHOPPING CENTRE

TERMINUS POINT

From Thamesmead Town Centre. Proceed from Market Place, Arnsberg Way to stand. Set down on Market Place at **BUS STOP M**.

Towards Thamesmead Town Centre. Depart via Geddes Place to Market Place. Pick up on Market Place at **BUS STOP L**.

Public for four buses in marked bays in parking area between Geddes Place and Arnsberg Way.

Blind display: *BEXLEYHEATH, TOWN CENTRE.*



LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST



SHOPPING CENTRE | BEXLEYHEATH MARKET PLACE

Busy shopping area. Look out for pedestrians, other buses and emergency vehicles.

NARROW ROAD | WOOLWICH ROAD

Upon entry parked vehicles on near side of narrow road. Care and Caution when proceeding ahead.

TIGHT TURN | NORTH ST/CHAPEL ROAD

Tight turning point, oncoming traffic. Reduce speed, take extra care for oncoming traffic. Position vehicle with care and caution of parked vehicles behind when manoeuvring left.

NARROW ROAD | LONG LANE

Carriageway narrows on bridge. Use appropriate speed on approach. Care and caution to oncoming traffic.

HIGH KERB | LONG LN/BEDONWELL ROAD ROUNDABOUT

High kerb, Narrow Carriageway. Circumnavigate the roundabout with care and caution

VARIOUS HAZARDS | NUXLEY ROAD

On coming traffic, navigate between parked vehicles. Reduce speed, plan for oncoming traffic. Take care and caution to be taken when passing between parked vehicles.

VARIOUS HAZARDS | PICARDY ROAD

On coming traffic, navigate between parked vehicles. Take care and caution when passing parked vehicles. Use appropriate speed when navigating along narrow road and parked vehicles. Forwarding planning and positioning of our vehicles for oncoming vehicles

ENTER CARRIAGEWAY | LOWER ROAD

Entering Lower Road. Use extra care and caution when entering the carriageway.

LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST



MOVING OFF | CARLYLE ROAD

Moving off from bus stop onto boiler house roundabout. Use care and caution when circumnavigating the roundabout.

UNEVEN ROAD | CROSSWAY

Uneven road. Reduce speed over uneven road.

SCHOOLS EN ROUTE | SCHOOLS

Bexleyheath Academy, St, Thomas Moore Catholic Primary School, Belmont, Primary School, Harris, Garrard Academy, Yarnton Way Nursery, Linton Mead Primary School. Look out for Pedestrians and parked cars specially at peak times, slow on approach during schools starting and finishing times in preparation to stop safely.

AT THE GARAGE

GARAGE AND GENERAL SAFETY INFORMATION

BE VISIBLE
**WEAR YOUR
HI-VIS** WITHIN
THE GARAGE

GO SLOW!
MANDATORY
SPEED OF 5 MPH
WITHIN THE
GARAGE

BE NOTICED
HEADLIGHTS
ON AT ALL TIMES
IN THE GARAGE

STICK TO
DESIGNATED
PATHS AND
WALKWAYS

NO EXCUSES
PLEASE ABIDE BY
THE RULES. IT'S
MANDATORY!

BE AWARE.
REPORT ALL
HAZARDS
IMMEDIATELY

REMEMBER
**LOOK OUT
FOR CYCLISTS**
DRIVE SLOWLY

PARK FERRY
VEHICLES WITHIN
DESIGNATED
AREAS

**USE THE
HORN** WHEN
APPROACHING
CORNERS &
REVERSING

ELECTRIC BUSES
ARE SILENT. BE
EXTRA CAUTIOUS
WHILST ON THE
MOVE!

FUEL, OIL &
COOLANT SPILLS
CAN MAKE THE
SURFACE SLIPPERY
BE AWARE

FAMILIARISE
YOURSELF WITH
THE GARAGE
SAFETY CODE

SAFETY ALERT

Bus Stations and similar private sites such as hospitals, rail stations and shopping centres used by buses

Recent fatalities and life changing injuries

Reviewing serious incidents at bus stations and other similar private sites has identified a combination of factors that you should be reminded of that can contribute to tragic events when driving your bus at these locations.

Congested sites – limited space and large numbers of people close to buses moving increases the risk of collisions, they can be young, elderly or have perception, hearing, sight, or mobility issues

Pedestrian crossings – You must give way to pedestrians. Never force your way onto a crossing that is in use.

Pedestrian crossings on tight bends - blind spots created by the bus structure such as windscreen supports, and door frames can obscure your view of nearby pedestrians who may track within the blind spot as you and they move. Approach slowly and rock forward and back in your seat to increase your field of vision and open up your blind spots.

Distraacted pedestrians- may be unfamiliar with the site or over familiar, in either case they may venture into traffic movement areas and appear from between buses unexpectedly. Look out for rushing pedestrians on phones or using headphones who may be looking in the wrong direction and walking into your path or suddenly appearing from between buses in traffic movement areas.

Driver distractions- There can be many distractions from other vehicle movements to pedestrian activity maintain your focus on safely progressing.

Speed- moving too quickly around a site reduces both your time to react and pedestrians to react to your approach. Travel at an appropriate safe speed which can be well below the limit for the site in the prevailing situation.

Pulling away from or into stops- ensure you have made all your nearside and door checks before pulling away – people or their belongings can be trapped in the doors, people running to the front doors to get your attention can be alongside and fall under the wheels. Pulling into stops slowly and considering your mirror arm or front of your bus over the curb that could strike pedestrians.

Pedal confusion/misapplication- take the time to reorientate yourself in the cab before pulling away, adjust your seating position appropriately if you are taking over a bus or after a break re-check the pedal positions to reduce the risk of pedal misapplication.

Lighting and weather conditions affect vision- take extra care when your ability to see both around your bus as you progress, as this can increase the risks of collision on these sites.

Report issues of concern at any site you visit so action can be taken to keep you and the public safe

OTHER INFORMATION

EMERGENCY RADIO PROCEDURES

REMAIN CALM:
GIVE ACCURATE
INFORMATION.
WE'RE HERE
TO ASSIST!

CODE RED | EMERGENCY RADIO PROCEDURE

If you require the Emergency Services to attend your vehicle (for example in the event of passenger injury, assault or major RTA), you should contact Surface Control Centre using the radio's Code Red facility.

To call Surface Control Centre, **hold down the Code Red button on your vehicle's radio for at least 3 seconds** until you hear a ringing tone to indicate that your call has been connected. Hold down the foot switch in the cab when you are speaking, and end what you have to say with the word "over" to indicate that you expect a response, or "over and out" if this is the end of your communication. Release the foot switch when you are not speaking. Remember to speak slowly and clearly. Note that you will usually receive a radio call from your depot shortly after you make a Code Red call. ***You should not use the radio whilst the vehicle is in motion.***



Call your garage for non-emergency, mechanical defects, help or advice



Call SCC for non-emergency, incident reporting or diversions



Call SCC for emergency services, passenger injury or assault